

## I. DEFINITIONS

1. Service Provider - means the company ИП Вихрова Любовь Филипповна and YM LTD sp. z o.o.
2. Website (Site) - means a group of affiliated websites, available on the Internet at [www.tasty-case.pl](http://www.tasty-case.pl) and [www.tasty-case.com](http://www.tasty-case.com)
3. Terms and Conditions – means these terms and conditions.
4. User - means any person, legal or natural in age of 18 or age which in light of applicable domestic law entitles him/her to execute legally binding agreements, has full capacity to take legal actions and agrees to obey these Terms and Conditions.
5. Service - means service provided electronically by the Service Provider to the User via the Website.
6. PLN, USD, GOLD COIN - means multi-purpose vouchers that can be exchanged for various services on the Site, especially for a service that allows for a possibility to get products from a Chest.

## II. GENERAL

1. No individual under the age of eighteen (18) may use the Service, regardless of any consent from your parent or guardian to use the Service.
2. Ignorance of these Terms of Use does not exempt you from the obligation to follow them. 3. You need a supported Web browser to access the Service. You acknowledge and agree that the Site may cease to support a given Web browser and that your continuous use of the Service will require you to download a supported Web browser. You also acknowledge and agree that the performance of the Service is incumbent on the performance of your computer equipment and your Internet connection. 4. You agree to sign in and register for the Services through your Steam account provided by the Valve Corporation. You are solely responsible for managing your account and password and for keeping your password confidential. You are also solely responsible for restricting access to your account. 5. You agree that you are responsible for all activities that occur on your account or through the use of your password by yourself or by other persons. If you believe that a third party has access your password, use the password regeneration feature of the Service as soon as possible to obtain a new password. In all circumstances, you agree not to permit any third party to use or access the Service. 6. You accept and acknowledge that you are solely responsible for understanding and complying with any laws and regulations applicable, in the country in which you reside, to your use of the Services and access to this Website.
7. Site administration is not responsible for any losses incurred as a result of the Site usage.

## III. PURCHASES AND PRICES

1. All purchases made are for digital/virtual (intangible) items. We are not responsible for any unapproved, accidental, or unauthorized transactions.
2. We reserve the right to change, with or without notice, any item price that has been set forth. We also reserve the right to remove perks from players in extreme cases where deemed necessary. In the event that you have paid for an item and such a change occurs, you will not be refunded.

## IV. TRADEMARKS

1. All trademarks and service marks of Tasty-case on the Site are trademarks or registered trademarks of Tasty-case, or of their respective owners.

## V. CHESTS

1. When opening a Chest, you agree to accept the item you receive.
2. Items contained in a Chest are generated randomly through a provably fair method.
3. You hereby agree that the price of the Chest, including the Item contained within meets your expectations and confirm that you are not entitled to claim any additional compensation from Tasty-case.

## VI. INDEMNIFICATION

1. You expressly understand and agree that we shall not be liable for any direct, indirect, special, incidental, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible loss (even if we have been advised of the possibility of such damages), resulting from or arising out of
  - (I) The use of or the inability to use the service,
  - (II) The cost to obtain substitute goods and/or services resulting from any transaction entered into on through the service,
  - (III) Unauthorized access to or alternation of your data transmissions, (IV) Statements or conduct of any third party on the service,
  - or (V) any other matter relating to the service.
2. You agree to indemnify, defend, and hold harmless Tasty-case, its officers, directors, employees, agents, licensors and suppliers from and against all losses, liabilities, expenses, damages, and costs, including reasonable attorneys' fees, resulting from any violation of these Terms, or any activity related to use of the Site (including negligent or wrongful conduct) by your or any other person accessing the Site using your account.

## VII. NO WARRANTIES

1. This website is provided "as is" without any representations or warranties, express or implied. Tasty-case makes no representations or warranties in relation to this Site or the information and materials provided on the Site. Without prejudice to the generality of the foregoing paragraph, Tasty-case does not warrant that the Site will be constantly available, or available at all; or the information on this website is complete, true, accurate or non-misleading.
2. Nothing on this website constitutes, or is meant to constitute, advice of any kind. If you require advice in relation to any legal, financial or medical matter you should consult an appropriate professional.
3. You agree that your use of the website at its sole discretion, volition and at your own risk.

## VIII. RETURNS AND CHARGEBACKS

### **§1 withdrawal from the agreement**

1. The consumer may withdraw from the contract for the provision of services without giving a reason, by submitting an appropriate statement within 14 days. To comply with this deadline, it is sufficient to send

a statement before its expiry.

2. Statements of withdrawal from the agreement can be sent to the address: str. Twarda 18, 00-105 Warsaw or by email: [info@tasty-case.com](mailto:info@tasty-case.com).
3. The 14-day period shall start from the date of conclusion of the service contract.
4. Upon receipt of the statement of withdrawal from the contract by the consumer, he will receive a confirmation of receipt of the statement of withdrawal to his email address.
5. The right to withdraw from the contract by the consumer is excluded in the case of: 6. a. the provision of services, if the Administrator has performed the service in full with the express consent of the consumer, who was informed before the start of the service that after the performance of the service he will lose the right of withdrawal from the contract;

B. agreements for the supply of digital content that is not stored on a material medium, if the performance of the service began with the explicit consent of the consumer before the expiration of the term for withdrawal from the contract and after informing him by the seller of the loss of the right of withdrawal from the contract.

7. In the event of withdrawal from a distance contract, the contract shall be deemed to be unenforceable. What the parties have testified shall be returned in its unaltered state, unless the change was necessary within the limits of the ordinary management, and in particular a statement of the nature, characteristics and functioning of the thing. The refund should be made immediately, no later than 14 days.

8. The seller informs that for any performance of a service such as: purchase of an item in the store, opening of a box with items, a box with daily bonus, a box with discount codes, skin improvement, payment of an item, before the start of the provision of such a service, he will require the consumer's consent to perform this service, after the performance of which he will not be able to withdraw from the contract within 14 days without giving a reason.

## **§2 claims relating to the subject-matter under the warranty**

1. The seller shall be liable to the customer, including the customer who is a consumer, for defects under the rules set out in articles 556 to 576 of the Civil Code Poland. In relation to the client who is an entrepreneur, liability for the guarantee is excluded.
2. Complaints arising from the violation of the rights of the client guaranteed by law, or on the basis of these regulations, should be sent to the address-statements of claim: st. Twarda 18, 00-105 Warsaw or by email: [info@tasty-case.com](mailto:info@tasty-case.com).
3. We recommend that in the complaint the user provide his name, address for correspondence, type and description of the problem.
4. The seller undertakes to consider any complaint within 14 days.
5. In case of deficiencies in the complaint, the seller shall call the customer to

complete it to the extent necessary immediately, but not later than within 7 days, from the date of receipt of the request by the customer.

### **§3 complaints concerning the provision of services by electronic means**

1. The user may submit complaints in connection with the operation of the website and the use of the services to the administrator.
2. Complaints can be submitted in writing to the address: str. Twarda 18, 00-105 Warsaw or by email: [info@tasty-case.com](mailto:info@tasty-case.com).
3. We recommend that in the complaint the user provide his name, address for correspondence, type and description of the problem.
4. The administrator undertakes to consider any complaint within 14 days.
5. In case of deficiencies in the complaint, the administrator shall call upon the user to complete it to the extent necessary immediately, but not later than within 7 days from the date of receipt of the request by the user.

## **IX. WALLET**

1. By topping up an amount to your tasty-case wallet, you accept that the credits received (labeled by the PLN / USD/ EUR acronym) are not worth real money and not subject to any refunds.

## **X. LINKS TO OTHER WEBSITES**

1. Our Service may contain links to third-party web sites or services that are not owned or controlled by Tasty-case.
2. Tasty-case has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that Tasty-case shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services.
3. We strongly advise you to read the terms and conditions and privacy policies of any third-party web sites or services that you visit.

## **XI. ADDITIONAL TERMS AND CONDITIONS;**

Оплатить заказ можно банковскими картами Visa, Master Card, «Мир» или через платежные системы Apple Pay, Яндекс.Деньги, QIWI или PayPal (последняя — только для покупателей из-за пределов Российской Федерации). Чтобы оплатить покупку, вы будете перенаправлены на сервер платежной системы Unitpay, на котором нужно ввести необходимые данные. При оплате банковской картой безопасность платежей гарантирует процессинговый центр Unitpay.

Платежная система Unitpay обладает подтвержденным сертификатом соответствия требованиям стандарта PCI DSS в части хранения, обработки и передачи данных держателей карт. Стандарт безопасности банковских карт PCI DSS поддерживается международными платежными системами, включая MasterCard и Visa, Inc. Система Unitpay также является участником программы непрерывного соответствия Compliance Control PCI DSS Compliance Process (P.D.C.P.). Ваши конфиденциальные данные, необходимые для оплаты (реквизиты карты, регистрационные данные и др.), не поступают в интернет-магазин — их обработка производится на стороне процессингового центра Unitpay и полностью защищена.

You can pay for your order with Visa, Master Card, Mir bank cards or via Apple Pay or Yandex payment systems. Money, QIWI or PayPal (the latter is only for buyers from outside the Russian Federation). To pay for the purchase, you will be redirected to the Unitpay payment system server, where you need to enter the necessary data. When paying with a bank card, the security of payments is guaranteed by the Unitpay processing center.

The Unitpay payment system has a confirmed certificate of compliance with the requirements of the PCI DSS standard in terms of storing, processing and transmitting cardholder data. The PCI DSS bank card security standard is supported by international payment systems, including MasterCard and Visa, Inc. Unitpay is also a member of the Continuous Compliance Control PCI DSS Compliance Process (P. D. C. P.) program. Your confidential data required for payment (card details, registration data, etc.) are not sent to the online store-their processing is performed on the side of the Unitpay processing center and is fully protected.

К оплате принимаются платежные карты: VISA, MasterCard, Maestro, МИР.

Для оплаты товара банковской картой при оформлении заказа в интернет-магазине выберите способ оплаты: банковской картой.

При оплате заказа банковской картой, обработка платежа происходит на авторизационной странице банка, где Вам необходимо ввести данные Вашей банковской карты: 1. Тип карты

2. Номер карты,

3. Срок действия карты

4. Имя держателя карты (латинскими буквами, точно также как указано на карте) 5. CVC2/CVV2 код

Если Ваша карта подключена к услуге 3D-Secure, Вы будете автоматически переадресованы на страницу банка, выпустившего карту, для прохождения процедуры аутентификации. Информацию о правилах и методах дополнительной идентификации уточняйте в Банке, выдавшем Вам банковскую карту.

Payment cards are accepted: VISA, MasterCard, Maestro, MIR.

To pay for the product by bank card when placing an order in the online store, select the payment method: by bank card.

When paying for an order with a bank card, the payment is processed on the bank's authorization page, where you need to enter your bank card details:

1. Card type
2. Card number,
3. Card validity period
4. Name of the card holder (in Latin letters, exactly as indicated on the card)
5. CVC2 / CVV2 code

If your card is connected to the 3D-Secure service, you will be automatically redirected to the page of the bank that issued the card to pass the authentication procedure. For information about the rules and methods of additional identification, please contact the Bank that issued your bank card.

ИП Вихрова Любовь Филипповна

Огрнип: 321508100154250

Иинн: 504800824505

Номер расчетного счета: 40802810140000169164

Наименование банка: ПАО Сбербанк

Корреспондентский счет: 30101810400000000225

БИК: 044525225

YM LTD sp. z o.o.

KRS 0000719292

REGON 369501970

NIP 5252739871

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